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WHAT OUR
CUSTOMERS SAY
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Robbie's story



How our wireless broadband helped Robbie with his study.

As a student, Robbie relied on broadband for online classes and uploading work for university, as well as for winding down and relaxing after a hard day studying. Robbie describes the impact our vastly superior wireless broadband made to his quality of life.

Life before WeLink

“I'm very tech-oriented, have online classes and many video game systems, download apps etc. frequently along with uploading work for university. During class, calls would just frequently drop out, even in small classes with only 3-4 cameras on. My own

video and audio was always really choppy and incomprehensible to classmates most of the time.”

“Two of us live in the flat, and if my flatmate was streaming Netflix or anything then that would cause even basic web pages to take around 10 seconds to open, or

connection would just drop out. One device doing heavy streaming meant probably no others could get connected.”

What is the performance like with WeLink broadband?

“Speed is vastly better than my previous broadband. Streaming is butter-smooth, downloading TV is super-fast now. “All-

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round performance is substantially better than my old broadband, in every single sense. I'm able to do everything that I couldn't do before, and it's made a big improvement to my quality of life."



"...it's made a big improvement to my quality of life."



"I can download very large files such as PS5 games, upload work online reliably and very quickly, attend classes without constantly losing connection. Basically, anything beyond just basic browsing and light streaming, which is what I was limited by before. When downloading or uploading data previously, I would just use my mobile hotspot rather

than even attempt to use the Wi-Fi."

How was the installation process?

"Very easy. The technicians and architects were really friendly and efficient"

Would you recommend WeLink wireless broadband to others?

"I would definitely recommend WeLink to others within the Old Town & New Town areas, as the ability to get strong broadband is severely lacking here. So many flats and buildings are plagued with the limitations of poor infrastructure for Wi-Fi. These areas are world heritage sites, so the

council is very reluctant to be installing technological infrastructure which would dampen the traditional vibe of the areas.

"I'm extremely happy to have come across WeLink and have this broadband installed. I'm not limited anymore by the terrible connection I used to have and the thought of ever going back to those previous download speeds makes me shudder."



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